

❖ **DUMP SITE RESOURCE**

304 COLLINS for debris (truck load)

❖ **ENVIRONMENTAL COURT**

Environmental Court Community Liaison Seraiah McCoy
Seraiah.Mccoy@shelbycountyttn.gov Office: (901) 222-3398

❖ **MEMPHIS CLEAN CITY GUIDE**

- An online info tool with multiples services listings
- <https://www.memphistn.gov/news/memphis-clean-city-guide/>

❖ **MEMPHIS – SHELBY SCHOOL BOARD**

901 416-5300

❖ **MLGW RELATED PROBLEMS**

- Light and utility poles not working or down, MLGW repairs with street hole planks.
- Email mlgwcustomer@mlgw.org. MLGW will respond to your email direct.

❖ **NEIGHBORHOOD PRESERVATION ACT (NPA)**

- Constance.Brown@memphistn.gov
- Brigid.Welsh@memphis.edu
- Marren.Blakely@memphistn.gov

❖ **PJA PROCESS**

- Please contact 311 or enter concern online thru 311 SeeClickFix <https://www.memphistn.gov/government/call311/>.
- If no response, keep Service Request (SR)#
- Contact Mayor's Office 901 636-6000 and/or PJA Chair
- When SR forwarded to your PJA Chair, it will add to next agenda

❖ **PUBLIC WORKS ANNOUNCEMENT**

- Prevent CLOG, don't FOG (Fat-Oil-Grease) indoor drains, sinks and toilets. For service call 901 636-8118
- Keeping outdoor storm drains clean helps to prevent flooding. For service call 901 357-0100 or 311

❖ **SERVICE REQUEST INFO NEEDED (BASICS ONLY):**

- Brief scenario
- Address/closest address or location
- Vacant, occupied, business or residential property
- Solid Waste (with MLGW bill curbside, regular or recycle)
- Litter – (roadside, business, or right-of-way)
- Potholes – provide specific locations

❖ **SHELBY COUNTY HEALTH DEPARTMENT**

- Vector control Services, London Adams
- London.Adams@shelbycountyttn.gov (901) 222-9574

❖ **SHELBY COUNTY LAND BANK**

- Jacques Hayes, Property Maintenance Mgr 901 222-1150
- Report blighted properties to: landbank@shelbycountyttn.gov
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❖ **TDOT**

- Interstates & state highways cutting & debris [maintenance](https://www.tn.gov/tdot/maintenance/debris-removal.html) <https://www.tn.gov/tdot/maintenance/debris-removal.html>
- Pothole repair 833-TDOTFIX (836-8349) -or- <https://www.tn.gov/tdot/maintenance/potholes.html>
- Provide exact locations street, including the route, mile marker

❖ **USPS** Direct general customer inquiries:

- [USPS.com/contact](https://usps.com/contact)
- 800-ASK-USPS (1-800-275-8777)